



Coquitlam Skating Club

Registration Policy

Registration

Registration priority will be given to Coquitlam Skating Club members who are in good standing. The coaching committee will set session qualifications and limits based on Skate Canada regulations for insurance and safety. Once the registration deadline is passed, skaters are considered on a first come first serve basis according to CSC registration priority policies.

Skaters at the intermediate, senior, and elite level must have a CSC managing coach to become a CSC member.

Payment of Skating Fees

The CSC accepts Visa or MasterCard through the online registration program for the payment of fees. Skaters with outstanding fees will not be permitted on the ice until fees are paid. **It is the member's responsibility to ensure his/her account is in good standing.**

Payment Schedule

Depending on the length of a program, skaters may have the option of paying by installments. Payment schedule options are shown during the registration process

Withdrawal from Programs

There are no refunds once a season begins, except for medical reasons as outlined below:

Refunds for Medical Reasons for CanSkate, StarSkate, Rising Stars, Junior Academy, Teen/Adults, Pre-Power and Power skaters. Request for refunds for medical reasons must be submitted in writing to the Coquitlam Skating Club Board of Directors and must be accompanied by a doctor's note to be considered. The skater must have missed a minimum of 5 consecutive registered days. Refunds will not be considered for skaters who miss only some of their registered sessions or use drop in ice. If the refund is approved, an administration fee of \$25 will be applied and will be calculated from the date of the Doctor's note only until a return to any level of participation in any club programming. Refunds will be issued in the form of credits and are non-transferable.

Refunds for Medical Reasons for Competitive Program skaters. The intent of the policy is to provide refunds only in the infrequent case of prolonged and sustained medical issues that completely prevent a skater from skating at all, such as a fracture or concussion, or serious illness, surgery etc. The policy is not designed for the short-term absences for aches and pains experienced by most higher-level skaters; all skaters miss sessions from time to time. Request for refunds for medical reasons must be submitted in writing to the Coquitlam Skating Club Board of Directors, and must be accompanied by a doctor's note, dated within 30 days of the onset of the skater's injury, illness, or medical issue to be considered.

The skater is eligible to be considered for a medical refund if:

- They have missed a minimum of 20 consecutive registered days. Special events and scheduled cancellations are not included in the minimum.
- Refunds, if approved, will be calculated from the first registered day after the minimum has been reached until a return to any level of participation in any club programming, as well as drop in city ice. For example, if a skater misses 30 consecutive registered days of skating during the Fall-Winter season, the skater is eligible to 10 registered days' refund less an administration fee.
- Refunds will not be considered for skaters who miss only some of their registered sessions or use drop in ice. Refunds will be issued in the form of credits and are non-transferable.

Bridge Sessions

Buy-ons will not be permitted during bridge seasons. This includes Pre-Fall, Winter Holiday, Pre-Spring, and Pre-Summer bridge seasons. Ice sessions during these periods must be registered for online by the posted deadline. Bridge sessions are only available to CSC members and skaters who are coached by a CSC coach during regular season.